
WASTEWATER SERVICE TERMINATION TARIFF

Coronado Utilities, Inc. (“Coronado”) has been authorized by the Arizona Corporation Commission (“Commission”) to enter into an Agreement for Sharing of Information Regarding Water Consumption and Water Service Disconnection (the “Agreement”) with Arizona Water Company (“Arizona Water”). The Agreement assists Coronado in collecting delinquent payments for sewer utility service by permitting Coronado to request the disconnection of water utility service by Arizona Water to shared customers of Coronado and Arizona Water who are liable to Coronado for delinquent sewer utility service charges. This Tariff, and the Commission’s approval in Decision No. 77992 (May 5, 2021), authorizes reimbursement to Coronado of the following costs that Coronado will incur in order to obtain the termination of sewer utility service via water disconnection by Arizona Water: (1) the cost to disconnect and reconnect water service to a shared customer of Coronado and Arizona Water, and (2) Arizona Water’s lost revenue resulting from water service disconnection. Recovery of these amounts is in addition to and does not relieve the customer of the obligation to pay all amounts past due and current amounts owing to Coronado for sewer utility services before water or sewer utility service will be reestablished.

Definitions

“Delinquent Shared Customer” is a water customer of Arizona Water who is also a Sewer Customer of Coronado and who is liable to Coronado for at least 90 days of overdue sewer utility service charges.

“Disconnection Fee” is the amount assessed by Coronado to the Delinquent Shared Customer for disconnection and reconnection of water service.

“Disconnection Premises” is the location(s) where the Delinquent Shared Customer receives service.

“Disconnection Request” is Coronado’s request to Arizona Water to disconnect water service to a Delinquent Shared Customer.

“Monthly Lost Revenue Fee” is the charge per month paid by Coronado reimbursed to Arizona Water for revenue foregone while the Delinquent Shared Customer is disconnected.

“Sewer Customer” means the person or entity legally responsible for payment for the availability of sewer utility service, whether used or not. Unless an account with Coronado for sewer service has been established in a different name, the owner of the property connected to Coronado’s wastewater collection system will be presumed to be the Sewer Customer for purposes of this tariff.

Charges for Disconnection

Before water and sewer utility services are restored to the Disconnection Premises, the following charges must be reimbursed to Coronado by the Delinquent Shared Customer whose service has been disconnected pursuant to a Disconnection Request:

- i. Disconnection Fee of \$100.00 to reimburse Coronado for the amount paid to Arizona Water for disconnection and reconnection of water service.
- ii. Monthly Lost Revenue Fee equal to the average bill for the meter size and class of service for the Delinquent Shared Customer’s service area as determined in Arizona Water’s last rate case for that service area. This charge will be pro-rated for partial months.

Reconnection of Utility Service

Upon Coronado’s receipt of payment in full (or Payment Plan agreement) by a disconnected Delinquent Shared Customer for all amounts past and currently due for sewer utility service, plus the Disconnection Fee, and the Monthly Lost Revenue Fee, Coronado will promptly request reconnection of water utility service to the Disconnection Premises.

Payment Plan Options
for Unpaid Bills Accrued Before May 5, 2021

Option A: pay half of the delinquent amount owed and Coronado will match the amount and the account will be brought to “current” status.

Option B: a one-year (12 months) payment plan with 30% down which Coronado will match with an equal write down toward the remaining balance. Half of the match will be credited upon receipt of the first payment, and the second half will be applied following receipt of the final payment.

Option C: a two-year payment plan (24 months) with 25% down which Coronado will match with an equal write down toward the remaining balance. Half of the match will be credited upon receipt of the first payment, and the second half will be applied following receipt of the final payment.

Option D: a three-year payment plan (36 months) with 20% down which Coronado will match with an equal write down toward the remaining balance. Half of the match will be credited upon receipt of the first payment, and the second half will be applied following receipt of the final payment.

Terms and Conditions

These terms and conditions only impact DPAs with customers that had past due balances owed to Coronado prior to the enactment of the Commission’s variance in Decision No. 77992, issued on May 5, 2021:

1. Coronado may apply the first half and the last half of its matching funds in the first and last month of the DPA period, respectively.
2. Coronado shall not collect late fees and interest on past due amounts if the DPA customer maintains his/her obligation.
3. Coronado can request, but not require, customers to sign up for autopay.
4. Customer can elect to pay the regular monthly sewer bill separate from the monthly payment under the DPA.
5. If after Coronado makes three offers of the DPA to a customer and the customer either fails to pay his/her obligations under the DPA or refuses the DPA offer, then Coronado can request termination of water utility service to the customer by Arizona Water.

Issued: December 1, 2021

Effective:

ISSUED BY:
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Denver, CO 80230
Decision No. 77992

APPROVED FOR FILING
DECISION # 77992